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ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

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Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 53055Date: 6/19/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By: **Donald R.****Greer Jr**Account Name: Donald R. Greer Jr.Home: (480) 000-0000Street: [REDACTED]Work:City: Gold CanyonCBR:State: AZ Zip: 85218is:Utility Company: **Gold Canyon Sewer Company**Division: SewerContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

Docket No SW 02519A-06-0015

June 13, 2006

Donald R. Greer Jr.

[REDACTED]
Gold Canyon, AZ 85218

Ref: Docket No. SW-025 1 9A-06-00 15

In regards to the proposed rate increase from \$35.00 to \$70.34 all I have to say is it is totally unfair and outrageous!! This will place a severe financial hardship on my family as our budget is already stretched thin thanks to gas prices.

A more modest rate increase of say 5% is understandable, NOT 100+%. My pay has increased 2 % per year over the last 5 years... How does this company get off on even asking for a 1 00% rate increase? Do us the service we deserve, deny the request or severely limit the amount of rate increase.

Thank You,

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

June 19, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the

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AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 6/19/2006

Opinion No. 2006 - 53055

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2006 - 53054**Date:** 6/19/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:**

Doc

Weston

Account Name:

Doc & Linda Weston

Home: [REDACTED]**Street:**

[REDACTED]

Work:**City:**

Gold Canyon

CBR:**State:**

AZ

Zip: 85218

is:**Utility Company:**

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

Doc & Unda Weston
7954 E Salt Bush Rd
Gold Canyon, AZ 85218
(480) 671-4747

Mr. Jeff Hatch-Miller, Chairman
Arizona Corporation Commission

Utilities Division

1200 West Washington

Phoenix, AZ 85007-2996

Subject GCWWTF CaeelDocket No. SW 0251 9A-06-00158

Dear Mr. Hatch-Miller:

We are residents of Gold Canyon and are customers of the Gold Canyon Sewer Co., and we want to register our strong opposition to their requested rate increase for our residential sewer service.

We have always felt their existing \$35/month charge was ridiculously high, since it seems ludicrous that the cost for sewer service far exceeds our water bill. We cannot find any justification for a rate increase, much less a doubling of the monthly charge.

We would like to have you institute a public audit of their books, since we feel they be hard pressed to justify even the current charges. Since their charter to do business in Gold Canyon allows them to earn a 10% profit, such an audit would determine if they are currently realizing this profit or in fact exceeding it.

Furthermore, when the recently completed work on the treatment plant next to Bashes was authorized, we all received repeated assurances from Gold Canyon Sewer Company that there would be no resultant rate increase. It's time to hold their feet to the fire, and make them abide by their commitment.

Thank you for considering our opposition to this proposed rate increase, and we are confident your commission will take the appropriate action.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Best regards,
Doc Weston

Linda Weston
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 19, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

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¶Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

¶Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

¶Sincerely,
¶Bradley G. Morton
¶Public Utilities Consumer Analyst II
¶Utilities Division
End of Comments

Date Completed: 6/19/2006

Opinion No. 2006 - 53054

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 53056**Date:** 6/19/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:**

Larry

Everson

Account Name:

Larry & Judy Everson

Home: (480) 000-0000**Street:**

[REDACTED]

Work:**City:**

Gold Canyon

CBR:**State:**

AZ

Zip: 85218**is:****Utility Company:**

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

June 10, 2006

Arizona Corporation Commission

1200 W, Washington St

Phoenix, AZ 85007

Attention: Commissioners Jeff Hakh-Miller, Charman, WiNian A Mundell, Marc Spitzer, Mike Gleason, and Kristin A. Mayer

Subject Complaint - Sewer Rate Increase

As a current resident of Mountainbrook Village, we wish to express our concern with the proposed rate increase.

1. Many residents, including us, are part-time residents. Many are retired, elderly and on fixed incomes. We do not feel it is appropriate to levy an increase across the board regardless of usage. There must be a way to measure usage similar to how water consumption usage is determined.

2. It is not appropriate to bill the same amounts to Mountainbrook residents who are one or two-person households. Peralta Trails and other Gold Canyon residential areas are family residents with several household members.

3. In addition, we believe there was a promise of odor control for sewage treatment however, the odor still exists. Thanks for your consideration in this matter.

Sincerely,

Larry & Judy Everson

Gold Canyon, AZ 85218

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

June 19, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

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Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 6/19/2006

Opinion No. 2006 - 53056

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2006 - 53059**Date:** 6/19/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** James

Morganegg

Account Name: Jmaes Morganegg**Home:** (480) 000-0000**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

Mr. Jeff Hatch-Miller, Chairman
Arizona Corporation Commission
Utilities Division
1200 West Washington
Phoenix, AZ 85007-2996
Re: GCWWTF Case/Docket No. SW 02519A-06-0015

Dear Mr. Hatch-Miller:

As a resident of Gold Canyon, Arizona and a customer of the Gold Canyon Sewer Company (GCSC), this is being written in opposition to the GCSC's request to increase our cost from \$35 to \$70.34 per month for my residential sewer service.

I cannot find any justification for such an increase, in fact, I wonder how GCSC can justify its current \$35 monthly charge. In the year 2005 water usage charge for our residence were approximately \$300 and GCSC charges us \$420 to discharge it through the sewer system. I believe the \$35 per month charge is already exorbitant.

The GCSC odor problem has not been resolved. The odor is apparent on the golf course adjacent to the sewer plant and also at Basha's store next to it and on Highway 60 when passing by.

I understand that GCSC's charter or grant to do business in Gold Canyon allows them to earn a 10% profit. If that is correct, I believe the commission should audit GCSC's books and determine if they are currently realizing a profit on the \$35 per month charge.

Yours truly,

CC: Commissioners Kristin K. Mayes, William Mundell, Marc Spitzer, Mike Gleasson, Apache Junction/Gold Canyon Independent, Apache Junction News, Sandie Smith, Pinal County Supervisor Dennis Gibson, MBV

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Homeowners Assoc.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 19, 2006

RE: GOLD CANYON SEWER COMPANY

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Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 6/19/2006

Opinion No. 2006 - 53059

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 53060**Date:** 6/19/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Donna

Neuhauser

Account Name: Donna Neuhauser**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

June 11, 2006

The Arizona Corporation Commission
1200 W. Washington Street Director Utilities
Phoenix AZ 85007
Re: Complaint - Docket No. SW-025 19A-06-0015

Dear Gentlemen and Ladies of the ACC:

The purpose of this letter is to request that the Gold Canyon Sewer Company NOT BE ALLOWED to increase its monthly sewer bills. An increase of over 100% is totally outrageous. The GCSC stated that there would not be an increase due to their expansion. How can they possibly justify a double rate increase? My husband and I purchased a small single family home in Gold Canyon just two years ago, and we love the community. Our primary residence is in San Diego as we both still work. The intent is to move permanently to Gold Canyon in a few years when we retire.

There is absolutely no reason for such an increase. There will be no change in sewer service. And from a personal perspective, we are carrying the cost of two homes, and such a large increase will cause a burden to us financially. We do not rent out our GC home when we are not there because we want to maintain the all homeowner - no renter - community that we live in. Such an increase will force us to reevaluate that decision. I frankly could never figure out how a sewer could even be located in a residential area with retail centers located nearby.


Please stop this unreasonable and unconscionable assessment. Thank you for listening. Cordially,

Donna Neuhauser

[REDACTED]
Gold Canyon, AZ 85218

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM


End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 19, 2006

RE: GOLD CANYON SEWER COMPANY

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Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 6/19/2006

Opinion No. 2006 - 53060
